

**ACO Realizing Equity, Access, and Community Health (REACH) Model  
 PY 2023 Annual Quality Performance Report**

**Table 1: Quality Performance Results - Summary Information**

**Reporting Period: 01/01/2023-12/31/2023**

**ACO ID: D0005**

**ACO Type: Standard**

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<b>Table 1. Summary Information</b>			
<b>Measure</b>	<b>Measure Name</b>	<b>Measure Score</b>	<b>ACO Mean</b>
ACR	Risk-Standardized, All-Condition Readmission (a lower [↓] score indicates better performance)	16.36	15.290
UAMCC	Risk-Standardized, All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions (per 100 person-years) (a lower [↓] score indicates better performance)	31.95	31.840
TFU	Timely Follow-Up After Acute Exacerbations of Chronic Conditions (a higher [↑] score indicates better performance)	75.26	71.800
CAHPS	Getting Timely Appointments, Care, and Information	86.69	81.520
CAHPS	How Well Providers Communicate	95.46	93.480
CAHPS	Care Coordination	87.98	84.99
CAHPS	Shared Decision-Making	67.85	63.03
CAHPS	Patient Rating of Provider	93.64	92.14
CAHPS	Courteous and Helpful Office Staff	91.93	91.38
CAHPS	Health Promotion and Education	63.48	63.57
CAHPS	Stewardship of Patient Resources	22.16	25.48